

# Van Rules

From Monday 6<sup>th</sup> October the rules have changed regarding vans carrying more than 3 cubic metres. The following statement should be given to customers, as advised by the IGC (Intergovernmental Commission):

“Can you confirm your van does not exceed a **Maximum Technical Permissible Laden Mass** (MTPLM) of 3.5 Tonnes. This also known as Gross Vehicle Weight (GVW) and you are not carrying commercial goods for resale?”

If the customer answers yes to either of these questions please refer them to freight sales. Bookings can only be made on line but customers can call 01303 282244 for information or advice.

We will no longer be able to transport box type vans on the passenger service. Customers will need to contact freight sales as above but please ensure they are not carrying children under 12 or pets as they will not be accepted on the freight service.

The best way to determine a box van is to ask if the storage area is separate from the cab. Many also have tail lifts or curtain sides.

**Note : Box Type vans are not permitted to travel on passenger – examples below**

- Renault Master box van
- Nissan Cabstar
- Ford Transit Luton van
- VW Crafter

## NOT ACCEPTED

NB : 3.5t = 3500kg



Box Van with overcab space



**BOX VANS -> Cab + Box**  
(house removal type)



Curtain sided Box Van

## **VANS**

(single unit construction - even if wall behind front seats)



3.5 ton Refrigerated Panel Van



## ACCEPTED